



अल्पसंख्यक कार्य मंत्रालय

Ministry of Minority Affairs

Biometric Authentication of DNO, HoI, INO & Applicants for AY 2022-23 MoMA Scholarship scheme









Discussion with States for Cooperation and Expediting the Reverification Drive

31 July 2023



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Ministry of Minority Affairs

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Issues in disbursement of Scholarship for the year 2022-23

1. The total fresh applications received and verified for the AY 2022-23 are **17,08,647** under Pre-Matric, Post Matric, MCM and Begum Hazrat Mahal National Scholarship scheme .Beside that **9,04,926** applications are under renewal.
2. The Ministry through NSP portal generated red flags to detect suspicious / doubtful applications/Institutes on the identified parameters and found **11,62,913 (68%)** applications as red flagged for the year 2022-23.
3. The Scholarship could not be disbursed due to revalidation of suspicious/doubtful applicants/Institutes from the States/UTs.
4. All the **red flagged applications** were sent back to States/UTs for revalidation and States/UTs have revalidated **90%** of red flagged applications.
5. Meanwhile the Ministry received Interim Report of National Council of Applied Economic Research (NCAER) Impact and Evaluation Study covering **2000** institutions for the year **2021-22** indicated around **3%** fake beneficiaries and **4%** non-operational School institutes.



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Issues in disbursement of Scholarship for the year 2022-23

6. **The NCAER team observed** that students in beneficiary list are not enrolled in institutions, there were false beneficiary names and addresses, beneficiary listed in non-operational/unrecognized institute, day scholars getting hostellers scholarship and nexus with cyber-cafes and commission agents.
7. **All India Draft Performance Audit (AIPA)** for AY **2017-21** highlighted discrepancies / irregularities in Pre & Post Matric Scholarships such as ineligible students getting scholarships, fake and ghost beneficiaries, non existent / non operational schools / unrecognized institutions etc..
8. The NCAER also conducted **physical verification of 136 doubtful institutes** for the year **2022-23** and found that **16.9%** of schools are non-operational, in **37.5%** of schools all applications were fake and in 11.8% of schools some of the applicants in the school are fake.
9. In **June, 2023** the NCAER submitted its Physical verification reports of **744** institutes from **21** States by National Council of Applied Economic Research (NCAER).
10. Further the Ministry of Minority Affairs also conducted verification of **269** institutes, subsequently State of Karnataka also conducted verification of **73** institutes.





Summary of issues in disbursement of Scholarship for the year 2022-23

In brief **1572** institutes were physically verified. The findings are as below:-

- i. Out of 1,572 institutes, **830 (53%)** Institutions were found either non-operational or fake or partial fake.
- ii. **229** Institute Nodal Officer (INO) were found Fake.
- iii. In State of **Chhattisgarh** 62 Institute were verified and all the institutes were found fake.
- iv. In **Rajasthan** 128 institutes were verified and 77% institutes were found Fake.
- v. Further, in **Assam** 68%, **Karnataka** 64% **Uttrakhand** 60%, **UP** 44%, **MP** 40% and **Maharashtra** 35% institutes were found Fake.
- vi. No fake institutes were found in the States of Gujarat, Mizoram and Nagaland.



Issues faced for implementation of the scholarship Scheme - Common IR-Regularities (1/4)

1. The most common irregularities observed are:-

- i. Institutions with enlisted beneficiaries were found **non-operational**.
- ii. The **enlisted beneficiaries were found 'Fake'** in operational schools.
- iii. There are **some fake schools**, under which scholarships are being transferred to minority students, who either do not exist or belong to other institutions, but never benefit from the scheme.

2. Fake beneficiaries and institute have been on boarded in MoMA scholarships ecosystem under the following scenarios:

- i. Fake Beneficiaries enrolled under fake Institutes
- ii. Fake Beneficiaries enrolled under Genuine Institute
- iii. Partially fake Beneficiaries from Genuine Institute





Issues faced for implementation of the scholarship Scheme - Common IR-Regularities (2/4)

3. Fake beneficiaries misused the loose ends in the system:

- i. Register as beneficiaries **without Aadhaar on NSP** as Aadhaar was not mandatory
- ii. Register as **fake beneficiaries with Aadhaar** on NSP (Registered beneficiaries were not ghost) and existed physically, however they were not enrolled / were students and didn't meet MoMA schemes guidelines

For both above cases, students were registered in Institutes outside states and were verified by domicile state DNOs.

- i. Register **Fake INOs** on NSP from Fake / genuine institutes by leveraging UDISE information, which is publicly available on both UDISE & NSP website.
- ii. Those Institutes which had UDISE details, but were not on NSP were targeted and fake INOs were created on NSP
- iii. For submitted applications verification and revalidation of applications were done by **colluding with DNO** who didn't conduct physical verification of institutes and beneficiaries.



Issues faced for implementation of the scholarship Scheme - Common IR-Regularities (3/4)

4. Some examples of modus operandi adopted.

- i. In Kanker, **Chhattisgarh**, one specific government school which is functional only for primary classes i.e. for classes I to V for Scheduled Tribe girl students only and there are no minority students. However, it has been found out that significant number of fake students enrolled in the said school, are availing scholarship under Post Matric scheme.
- ii. **Bihar**: It has been reported that the registered INO in the MoMA list are **cyber café** owner, who probably made fake applications for **coaching centre students**. Majority INOs seek help from cyber cafes, due to Lack of Computer literacy and skills to operate one.
- iii. Many schools from **Madhya Pradesh**, reported that they are not recognized for the 8th and above classes, still number of applications have been filled for classes 8th and above. Schools have reported misuse of school User ID and Password.





Issues faced for implementation of the scholarship Scheme - Common IR-Regularities (4/4)

- vi. Many school from states like **West Bengal**, have most applicants listed as fake are either from **operating primary or pre-primary classes or no minority students** studying in the schools.
- vii. In states like **Jammu & Kashmir**, Renewal candidates applied as Fresh candidates, because of the perception that fresh candidates get accepted easily.
- viii. DNOs are not performing due diligence during the verification of applications maybe due to staff shortage, but DNOs are aware of fake INOs as the KYC process of each INO is being done by the DNO only.



Measures taken to address the issues in implementation of Scholarship Schemes

- **Action in findings of Physical verification of 1572 institutes from 21 States by National Council of Applied Economic Research (NCAER):-**
 - i) The matter has been referred to **CBI on 10.07.2023** for thorough investigation.
 - ii) The NSP portal authorities has been informed to freeze the accounts of students of 830 institutes.
- **Considering above findings, it was decided to carryout :**
 - i. Biometric Aadhaar Authentication of all applications (2613573) fresh as well as renewal.
 - ii. Biometric Aadhaar Authentication of all SNOs/DNOs/INOs/HOIs.
 - iii. A detailed plan has been made to conduct the biometric authentication in collaboration with Common Service Centre(CSC)/NIC. The Process will be completed by end of August,2023.





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Process of Biometric Authentication for AY 2022-23 (1/2)

1. Agency to carryout Bio-Matric Authentication.

- i. Common Service Centre (CSC) has been engaged to facilitate device assisted Aadhaar based biometric authentication of DNOs/INOs/HoIs./beneficiaries. It will conduct Finger and Iris based Aadhaar Authentication.
- ii. The exercise is to re-verify the identity of applicants, Institute Nodal Officer (INOs) and Head of Institute (HoIs) as some of them were primarily found fake in the verification of Ministry/NCEAR.

2. Feeding Aadhaar and Aadhaar linked account is compulsory:-

- i. All applicants will be given access to portal to feed Aadhaar and account related information on the portal.
- ii. All are required to feed Aadhaar and account related details in **prescribed time frame**.
- iii. If Aadhaar of Minor student is not available than Aadhaar of either of his parent /legal guardian is to be feeded whose aadhar is linked with bank account. This is required as the payment is made only through APBS.

3. Sequence of Bio-Aadhar Authentication.

- i. CSC will first do Aadhaar Authentication of DNO concerned . Thereafter Aadhaar authentication of HoIs and INOs will be conducted.



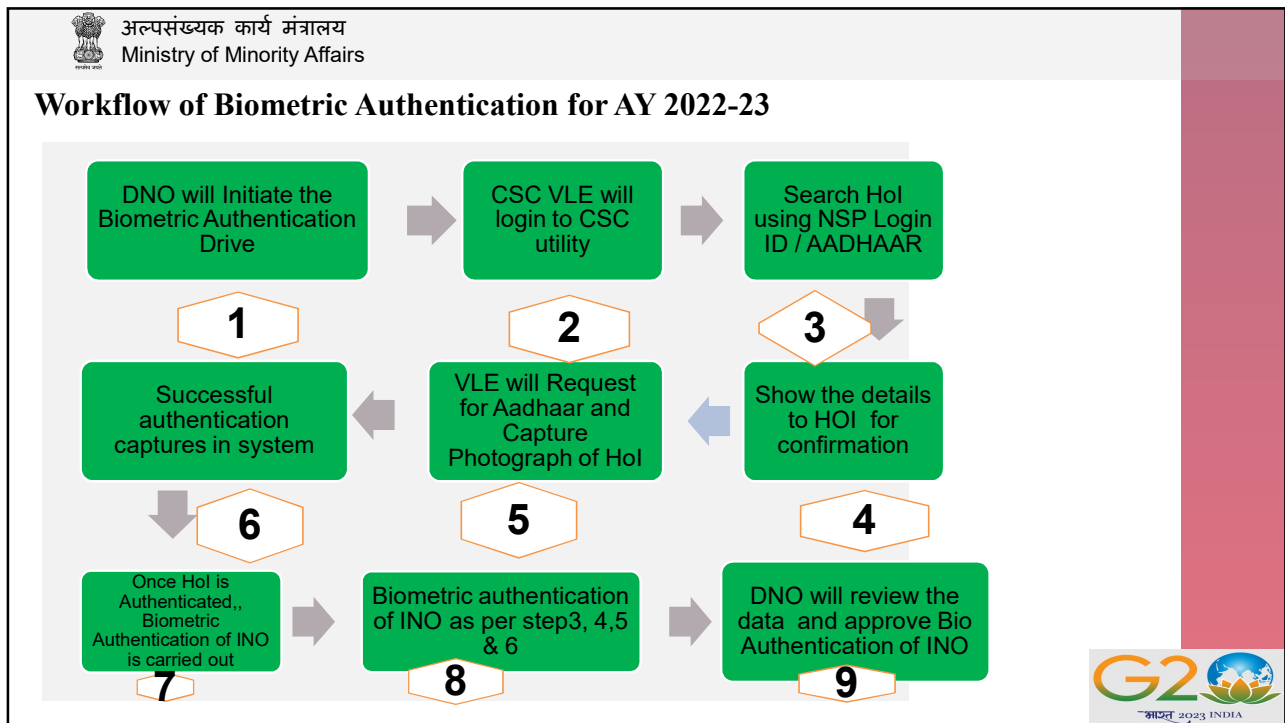
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Process of Biometric Authentication for AY 2022-23 (2/2)

4. Biometric Authentication of DNO/SNO

- i. The CSC will conduct Biometric Authentication of SNO/DNO and thereafter they will facilitate Biometric Authentication of Head of Institutes and INOs.
- ii. The SNO/DNO shall have coordination meeting with representatives of Common Service Centre (CSC) and Officials of Education Department at district level immediately after launch of drive to decide the date and venue for the camps. He should also bring district collector in loop to ensure better and effective coordination with stakeholders.
- i. The biometric **Biometric Authentication of HoIs and INOs**.
- ii. authentication for HoIs and INOs should be conducted in a camp to be organised by DNO at his HQ or any other centrally located place which is convenient to INOs/HoIs. He may conduct more than one camp in his district within the prescribed time limit however his presence in each camp is mandatory
- iii. If Aadhaar authentication of a INO is failed or he does not turn up for authentication then HOI will either do work as INO himself or recommend a fresh person for appointment as INO to DNO.







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State wise, District wise INO & Applicant details for eKYC / Bio Auth of 2022-23 Applications (1/2)

S. No	State / UT Name	No of Verified Applications eligible for Bio Auth	No of INOs for EKYC / Bio Auth
1	ANDAMAN AND NICOBAR	646	73
2	ANDHRA PRADESH	76265	5799
3	ARUNACHAL PRADESH		22
4	ASSAM	72405	2311
5	BIHAR	62511	2168
6	CHANDIGARH	148	69
7	CHHATTISGARH	5005	1072
8	DELHI	6390	925
9	GOA	710	152
10	GUJARAT	55791	4059
11	HARYANA	14064	839
12	HIMACHAL PRADESH	1256	399
13	JAMMU AND KASHMIR	169508	4034
14	JHARKHAND	11962	382
15	KARNATAKA	347495	19216
16	KERALA	366657	5626
17	LADAKH	2387	152
18	MADHYA PRADESH	83837	5322



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State wise, District wise INO & Applicant details for eKYC / Bio Auth of 2022-23 Applications (2/2)			
S. No	State / UT Name	No of Verified Applications eligible for Bio Auth	No of INOs for eKYC / Bio Auth
19	MAHARASHTRA	246767	11970
20	MANIPUR	20963	694
21	MEGHALAYA	8323	517
22	MIZORAM	9051	514
23	NAGALAND	31702	681
24	ODISHA	13693	1206
25	PUDUCHERRY	2126	261
26	PUNJAB	142090	6343
27	RAJASTHAN	119980	9207
28	SIKKIM	362	71
29	TAMIL NADU	228167	9387
30	TELANGANA	68327	4358
31	DADRA AND NAGAR HAVELI AND DAMAN AND DIU	81	31
32	TRIPURA	6568	490
33	UTTAR PRADESH	393132	7121
34	UTTARAKHAND	11128	704
35	WEST BENGAL	33866	823
Grand Total		2613363	106998



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Suggestions for DNO for successful Biometric Authentication for AY 2022-23			
District level camp shall be arranged by the DNO at the District Headquarters for Bio-Auth to Hol/INO. Before the Camp DNO Should:			
<ol style="list-style-type: none"> 1. Coordinate with CSC VLE for making arrangement at District Head Quarter 2. Obtain list of Head of Institute (Hol) in advance from the District Education Officer for their district. 3. Ensure Hol and INO shall attend the camp together. 4. Once Hol and INO verified then ensure Hol initiates verification of Students at once with local VLE. 			
In case Hol is verified but INO does not turn up then DNOs to ensure Hol carry out verification of Students as per schedule.			
All verified applications shall move to INO login once applicant is verified and will move to DNO login on last date for verification fixed for INO/Hol. INO/Hol shall ensure it.			
SNOs should hold regular review meetings with DNO, CSC State Coordinator & facilitate the Re-Validation Drive			

4





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Key Highlights of the Biometric Authentication Drive for AY 2022-23

1. For bigger /prestigious institutes, the authentication shall take place at institute itself in consultation with the Hol, SNO & Education Department of the State. However, the Authentication process must be completed within the time limit.
2. The Bio Matric Verification of applicant will start immediately after bio auth of Hol.
 - i. Aadhar Authentication of applicant will be done at institute level.
 - ii. The VLE will visit institute with required equipments and carryout the authentication in presence of INOs or Hols.
 - iii. A camp at the Institute level will be arranged by the Hol in consultation with the VLE.
3. All Stakeholders, are required to attend the camp at District level & Institute level with Aadhaar card.




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Key Highlights of the Biometric Authentication Drive for AY 2022-23

1. The Students are needed to update their Aadhaar on NSP Portal if it is still to be done. NSP Portal is already open for it and will remain open for the purpose by 10.08.2023 only.
2. The minor Students (below the age of 18 years as on 01.07.2022) shall update Aadhaar of either their parent/ legal guardian and they should be present in the Institute on day of authentication along with their either of the parent/legal guardian for Biometric Authentication.
3. The District administration or any other nodal department for Aadhar enrolment shall ensure proper facilities for Aadhaar enrolment.
4. DNOs should ensure proper arrangement of network connectivity in cooperation with local NIC & District officials.



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Timelines of Biometric Authentication for AY 2022-23		
S.No	Activity	Timeline
(i)	Uploading Aadhaar on portal	1 st August to 10 th August, 2023
(ii)	Verification of DNO/SNO	1 st August to 5 th August, 2023
(iii)	Verification of HoI & INO	1 st August to 10 th August, 2023
(iv)	Verification of Students	5 th August to 20 th August, 2023
(v)	Verification of applications by HoI/INO	5 th August to 23 rd August, 2023
(vi)	Verification of applications by DNO	10 th August to 25 th August, 2023



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Timelines of Biometric Authentication for AY 2022-23																																		
S. No	Activity	July	Aug-23																															
		31	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30		
1	Pilot Testing in Field / Districts	Green																																
2	Meeting with States by Secretary MoMA	Red																																
3	Biometric Authentication to SNOs & DNOs		Green	Green	Green	Green																												
4	Opening of NSP Portal for Students for updating of Aadhaar		Blue	Blue	Blue	Blue	Blue	Blue	Blue	Blue	Blue	Blue	Blue	Blue	Blue	Blue	Blue	Blue	Blue	Blue	Blue	Blue	Blue	Blue	Blue	Blue	Blue	Blue	Blue	Blue	Blue	Blue	Blue	Blue
5	Opening of NSP Portal for parents of Minor students to update Aadhaar		Orange	Orange	Orange	Orange	Orange	Orange	Orange	Orange	Orange	Orange	Orange	Orange	Orange	Orange	Orange	Orange	Orange	Orange	Orange	Orange	Orange	Orange	Orange	Orange	Orange	Orange	Orange	Orange	Orange	Orange	Orange	Orange
6	Opening of NSP Portal for Change or appointment of INO / HoI		Light Orange	Light Orange	Light Orange	Light Orange	Light Orange	Light Orange	Light Orange	Light Orange	Light Orange	Light Orange	Light Orange	Light Orange	Light Orange	Light Orange	Light Orange	Light Orange	Light Orange	Light Orange	Light Orange	Light Orange	Light Orange	Light Orange	Light Orange	Light Orange	Light Orange	Light Orange	Light Orange	Light Orange	Light Orange	Light Orange	Light Orange	
7	Verification of INOs, Head of Institutes by DNO		Dark Orange	Dark Orange	Dark Orange	Dark Orange	Dark Orange	Dark Orange	Dark Orange	Dark Orange	Dark Orange	Dark Orange	Dark Orange	Dark Orange	Dark Orange	Dark Orange	Dark Orange	Dark Orange	Dark Orange	Dark Orange	Dark Orange	Dark Orange	Dark Orange	Dark Orange	Dark Orange	Dark Orange	Dark Orange	Dark Orange	Dark Orange	Dark Orange	Dark Orange	Dark Orange	Dark Orange	
8	Aadhaar Biometric Verification of Parents / Students						Blue	Blue	Blue	Blue	Blue	Blue	Blue	Blue	Blue	Blue	Blue	Blue	Blue	Blue	Blue	Blue	Blue	Blue	Blue	Blue	Blue	Blue	Blue	Blue	Blue	Blue	Blue	
9	Verification of Applications by INO who have completed re-KYC						Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	
10	Verification of Applications by DNO											Yellow	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow		
11	Target Completion of Activity																																	Red

* T0 is the Current Date : 31 July 2023





Provision of funds for Biometric Authentication for AY 2022-23

1. The DNO may utilise Administrative funds of scholarship for organising camp as per the norms.
2. Payment to the CSC for Biometric Authentication of DNO, HoI, INO & Applicants shall be borne by Ministry of Ministry of Minority Affairs.
3. No VLE/CSC Coordinator will ask money from the DNO, HOI, INO and Beneficiaries for Biometric Authentication.



Provision of Helpdesk for Biometric Authentication Drive AY 2022-23

1

Orientation

Continuous handholding of DNOs, INO & VLE shall be ensured by CSC & NSP throughout the drive

2

Helpline

Other than NSP helpline (helpdesk@nsp.gov.in, 0120-6619540) a dedicated team comprising of senior NSP officers, CSC Coordinator & Ministry Officials shall function round the clock

3

Dashboard

A dashboard has been developed by NSP & CSC which shall be made available to states to monitor Progress of Biometric Authentication Drive in their states.





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Questions ?



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Thank You !